

*The families we serve, especially the children, are entrusted to us all during their time at Family Promise. As a volunteer, I promise to strictly follow the rules and guidelines in this Volunteer's Code of Conduct as a condition of my providing services to the families of Family Promise of Greater Phoenix*

<b><u>As a volunteer, I will...</u></b>	<b><u>As a volunteer, I will not...</u></b>
<ul style="list-style-type: none"> <li>▪ Treat everyone with respect, patience, courtesy and dignity.</li> <li>▪ Avoid all situations where I am alone with children and/or youth while serving as a volunteer.</li> <li>▪ Be sensitive to the personal space of children &amp; families. Ask permission before touching a guest for any reason.</li> <li>▪ Use positive reinforcement rather than criticism, competition or comparison when working with children &amp; families.</li> <li>▪ Only accept thank you cards or drawings as a gift from Family Promise families.</li> <li>▪ Refrain from giving gifts to parents, children and/or youth without prior written consent from Family Promise staff.</li> <li>▪ Report suspected abuse and/or violations to the staff of Family Promise.</li> <li>▪ Maintain the privacy of all volunteers, clients, guests, residents and donors about whom I have personal or identifying information.</li> <li>▪ Wear my volunteer name badge, at all times, while volunteering.</li> </ul>	<ul style="list-style-type: none"> <li>▪ Smoke or use tobacco products in the presence of children and/or youth.</li> <li>▪ Use, possess, or be under the influence of alcohol or illegal drugs at any time while volunteering.</li> <li>▪ Pose a health risk to any children or families (i.e., no fevers or contagious situations).</li> <li>▪ Strike, spank, shake or slap children and/or youth</li> <li>▪ Humiliate, ridicule, threaten or degrade parents, children and/or youth.</li> <li>▪ Touch a child and/ or youth in a sexual or other inappropriate manner.</li> <li>▪ Use any discipline that frightens or humiliates parents, children and/or youth.</li> <li>▪ Use profanity around children and/or youth.</li> <li>▪ Transport Family Promise families in my personal vehicle.</li> <li>▪ Give out my personal contact information to Family Promise families.</li> <li>▪ Develop a personal relationship with Family Promise clients outside of volunteering</li> <li>▪ Invite a family to live in my home.</li> <li>▪ Give a family any gifts, cash or gift cards</li> </ul>

By signing this document, I acknowledge that I have read and accept the Volunteer Code of Conduct. I understand that any action inconsistent with the Code of Conduct, or failure to act mandated by this Code of Conduct may result in my removal as a volunteer with children and/or youth.

\_\_\_\_\_

Print Name

\_\_\_\_\_

Name of Congregation

\_\_\_\_\_

Signature

\_\_\_\_\_

Date

\_\_\_\_\_

Helping since? (Year)

\_\_\_\_\_

Cell Phone

\_\_\_\_\_

Email